



Privacy Policy

Last Updated: April 2026

Pets In Need of Greater Cincinnati, Inc. (“Pets In Need,” “we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information of our clients, donors, partners, and community members. As a nonprofit veterinary clinic, we collect and use information only as necessary to provide care, communicate with you, report routine service statistics, and support our mission.

Information We Collect

We may collect personal information such as your name, phone number, email address, and mailing address when you contact us, make a donation, or otherwise interact with our organization.

When you bring your pet to our clinic, we also collect information related to your pet, including medical history and treatment records, in order to provide appropriate and safe care.

To determine eligibility for discounted services, we may also collect information related to household income or other qualifying criteria.

We collect this information directly from you when you:

- Visit our clinic
- Contact us by phone or email
- Submit information through our website or other communication methods

While we do not currently offer online appointment scheduling, you may choose to provide information through website forms, email, phone, or other channels.

How We Use Information

We use the information we collect to:

- Provide veterinary services and care for your pet
- Communicate with you about your pet, services, and available programs
- Process payments for services rendered, process donations and provide acknowledgments
- Improve our services and operations
- Share organizational updates (you may opt out at any time)



Sharing of Information

We do not sell or trade your personal information.

We may share information with trusted third-party service providers that help us operate our organization—such as payment processors, software platforms, or website providers—only as necessary and with appropriate safeguards in place.

We may also disclose information if required to do so by law or to protect the safety and integrity of our organization, clients, or community.

Website Use & Data Protection

Our website may collect limited, non-identifying information about how visitors use the site (such as general traffic data). This helps us understand usage and improve functionality.

We take reasonable administrative, technical, and physical measures to protect your information and limit access to those who need it. While no system can be guaranteed to be completely secure, we are committed to safeguarding your information responsibly.

Your Choices & Access to Information

You may contact us at any time to:

- Request access to or correction of your personal information
- Ask questions about how your information is used
- Opt out of communication (s)

Third-Party Links

Our website may include links to third-party websites. We are not responsible for the privacy practices or content of those sites.

Contact Us

If you have questions about this Privacy Policy or how your information is handled, please contact us:

(513) 761-7387
info@pincincinnati.org